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Transcal Engineering Limited Racecourse Road Pershore Worcester WR10 2DG ENGLAND GB

Based in the heart of the UK with a long and distinguished history serving the Defence and Rail industries, Transcal Engineering offer world-class fabrication to both UK-based and international clients. The combination of a highly skilled workforce and Transcal's passion for innovation and engineering excellence allows us to offer comprehensive, high quality and competitive solutions for a variety of customers.

**As a result of continued success and growth we're now looking to add to our already talented team by recruiting a...**

## Quality Manager

### /JOB DETAILS/

**Department:** Operations

**Reports to:** Operations Director

### /SKILLS & RESPONSIBILITIES/

- Responsible for the Quality function, leading the development and implementation of appropriate Quality related procedures and processes to ensure effective Quality compliance.
- Responsible for oversight of compliance of the Business Management System to appropriate industry standards such as ISO, IATF etc.
- Lead the customer relationship from a quality perspective – maintain strong and constructive relationships with customer representatives.
- Lead the quality problem resolution/NCR process utilising problem-solving techniques and tools such as 8D/PPS and 5-Why's/Ishikawa – drive process improvements to reduce NCR's.
- Manage the Supplier quality interface – measuring Supplier performance and managing supplier NCR's to a satisfactory conclusion.
- Manage the Inspection process – both at Goods In and in process.
- Act as subject matter expert on Quality processes – provide mentoring and guidance on FAIR, PPAP, PSW, FMEA, 8D/PPS, SPC, Control Plans, NCR Management etc., in support of the quality team

### /ATTRIBUTES & QUALITIES/

- A member of the Chartered Quality Institute preferred. Educated to CEng or TEng preferable
- Proven Quality Manager with 3-5 years previous quality management experienced required.
- Experienced practitioner of standard quality tools – able to train and provide practicable support to others.

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**T:** +44 (0)1386 552278

**F:** +44 (0)1386 556531

**TRANSCAL**

TRANSCAL ENGINEERING LIMITED

VAT NO. 864 4153 19

REG IN ENGLAND NO. 04831995



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- Proven leadership experience, ability to direct and motivate as part of a Management team.

**Are you looking for an exciting opportunity to develop your skills and knowledge within the engineering industry? If you are ready to take the next step in your career, please apply today by sending your CV and a covering letter to: [info@transcal.co.uk](mailto:info@transcal.co.uk).**